

## 关于产品质量指标提升的告知函

Notification Letter on the Improvement of Product Quality Indicators

Dear Customer,

First of all, we would like to express our thanks for your long-term sincere

support. We adhere to the spirit of "Quality First, Service First" and have

been committed to providing high-quality products and services to our

customers. To further improve our product quality, we have implemented

the following

improvement measures. The improved quality indicators are as follows:

### 1. Defect Rate Reduction

In terms of defect rate, the indicator will be improved from 0.5% to 0.3%.

Specifically, after the implementation of the improvement measures, the

defect rate will be reduced to 0.3%.

### 2. Direct Rawing Process

1. Minimum material: The indicator will be improved from 20/20% to 30/30%.

for 960, 960A and 988A.

2. Break in strength: The indicator will be improved from  $>0.40$  N/ton to

specification for 960.

3. ~~Change already: The indicator will be improved from  $\pm 3\%$  to  $\pm 2\%$~~

~~for the products specified in 960.~~

### Cropped Strands Products

Indicator variation will be improved from

1. Combustible content: The indi

indicator variation will be improved from

2. Area weight single value. The

specification of  $\geq 300g$

to  $0.2\% \pm 10\%$  for the CSM

3. Material content

specifications.

Wires Rules

3. Warp-wise breaking strength: Will be improved for 30 specifications.
4. Weft-wise breaking strength: Will be improved for 28 specifications.

We plan to gradually implement the improvement of the above product quality indicators starting from January 2024, covering our company and its subsidiaries at all levels (including India Co., India Co. 1, India Co. 2, India Co. 3,

and India Co. 4). For the meantime, we will update the product manuals posted at the company website and will issue the testing reports for products manufactured according to the improved quality indicators. If you have any questions, please feel free to call our sales department at any time. We will continue to fully support the development of the comprehensive production facility at Borneo and abroad with high-quality products and services.

Thank you very much for your attention and support!

